

CONSUMER ADVOCATE
RESIDENTIAL RATEPAYERS ADVISORY BOARD ROSTER
Office Telephone 271-1172

Thomas J. Moses, Chair

*Appointed by the Speaker of the House
Member of the Public*
361 Old Walpole Road
Keene, NH 03431
(603) 357-3046 home (603) 499-3735 cell
E-mail: tmoses43@msn.com
term expires 08/31/2024 pursuant to RSA 363:28-a

Dana Nute, Vice Chair

*Appointed by the Governor & Council
Representing the Interests of Small Business Owners*
46 S. Main St., STE #7
Concord, NH 03301
(603) 226-1009 ext. 1
E-mail: dnute@resilientbuildingsgroup.com
term expires 01/05/2024 pursuant to RSA 363:28-a

Yolanda Baumgartner

*Appointed by the Senate President
Representing Environmental Concerns*
1 Lindy Lane
Hanover, NH 03755
(603) 643-5108
E-mail: yfoursh@gmail.com
term expires 07/2023 pursuant to RSA 363:28-a

Ryan Clouthier

*Appointed by the Governor & Council
Representing the Interests of Persons of Low Income*
40 Pine Street
Manchester, NH 03103
(603) 668-8010
E-mail: rclouthier@snhs.org
term expires 10/14/2023 pursuant to RSA 363:28-a

James M. Garrity

*Appointed by the Speaker of the House
Representing the Interests of Residential Ratepayers*
14 East Road
Atkinson, NH 03811-2503
(603) 362-9416
E-mail: repjimgarrity@gmail.com
term expires 08/31/2024 pursuant to RSA 363:28-a

The Office of the Consumer Advocate (OCA) is an independent state agency with statutory responsibility dictated by [RSA 363.28](#).

The OCA represents residential customers of New Hampshire's regulated utilities - electric, natural gas, telephone and water.

The OCA is authorized to participate on behalf of residential consumer interests in proceedings before the New Hampshire Public Utilities Commission (PUC), and other state regulators, federal regulators and in the courts.

The OCA's mission is to advocate for reasonably priced, safe and reliable utility services.

While interested in patterns of rate or service problems, the OCA is not authorized to represent individuals in complaints with utilities. Rather, Consumer Services of the Department of Energy (DOE) mediates individual complaints about regulated utilities. Contact Consumer Services at 271-3670.

OCA Staff E-Mail Addresses:

Donald M. Kreis: Consumer Advocate
donald.m.kreis@oca.nh.gov

Jamie Breen: Legal Assistant
jamie.a.breen@oca.nh.gov

Julianne Desmet: Staff Attorney
julianne.m.desmet@oca.nh.gov

Vacant: Director of Economics and Finance

Maureen Reno: Director of Rates and Market Policy
maureen.l.reno@oca.nh.gov

Matthew J. Kfoury

*Appointed by the Governor & Council
Representing the Interests of Residents of Low Income Housing
111 Larchmont Road
Manchester, NH 03104
(603) 540-1370 cell
E-mail: mkfoury@k4ecompany.com
term expires 10/14/2023 pursuant to RSA 363:28-a*

Neal Kurk

*Appointed by the Speaker of the House
Representing the Interests of the Elderly
RR 1
Weare, NH 03281
(603) 529-7253
E-mail: rep03281@aol.com
term expires 8/31/2024 pursuant to RSA 363:28-a*

Kenneth A. Mailloux

*Appointed by the Senate President
Representing the Interests of the Disabled
33 Christian Ave
Box 127
Concord, NH 03301
(603) 223-2004
E-mail: kenmailloux@yahoo.com
term expires 07/2023 pursuant to RSA 363:28-a*

Claira Monier

*Appointed by the Senate President
Representing the Interests of Residential Ratepayers
PO Box 158
Goffstown, NH 03045-0158
(603) 497-2868 home (603) 660-8474 cell
E-mail: clairamonier@yahoo.com
term expires 07/2023 pursuant to RSA 363:28-a*

RSA Section 363:28-a

Members shall serve 3-year terms. In the event of death or resignation of any member of the advisory board, the person or entity that made the original appointment shall appoint a successor, and the successor appointed to the vacancy shall serve for the remainder of the unexpired term. The members of the board shall receive no compensation but shall be entitled to reimbursement for mileage at the same rate provided for state employees.

The board shall elect annually a chairperson from among its membership.

The board shall receive administrative support from the office of the consumer advocate.

The board shall meet at least quarterly and at the call of the chairperson or three board members. The consumer advocate shall be present for all board meetings to inform the board of the actions of the office of the consumer advocate and to respond to the board's inquiries.

The board shall advise the consumer advocate on matters concerning residential ratepayers.

Prior to the expiration of the consumer advocate's term, the board shall recommend to the governor and council whether to reappoint the consumer advocate. If the board does not recommend reappointment or the governor and council do not accept the board's recommendation to reappoint, the board shall then recommend three persons to the governor and council to fill the position.