

**PERFORMANCE EVALUATION COMMITTEE  
OF  
RESIDENTIAL RATEPAYERS ADVISORY BOARD**

**Attendees:**

<b>Dana Nute-DN (chair)</b> X	<b>Ken Mailloux-KM</b> X	<b>Jim Garrity-JG</b> X	<b>Ryan Clouthier-RC</b> X

**MEETING MINUTES**

**DATE:** May 12, 2023

**LOCATION:** Public Utilities Commission (Meeting Room B), 21 S. Fruit St., Concord, NH

- DN called meeting to order at 2:01 pm with DN, KM, RC and JG present. JG was assigned to take minutes.
- Reviewed draft minutes (v2) of April 14 meeting; moved by RC, Second by KM. Approved unanimously without changes.
- Ryan reported on the survey: Surveys received back by May 5<sup>th</sup> totaled 41% response rate; a healthy response rate and sample set to establish a true picture of evaluations. Ryan gave each member a complete set of compiled survey results for each evaluation question collected by the SurveyMonkey tool. Each member spent time reviewing all answers on their own. After individual inspection, members discussed the results and reached the following consensus.
  - Committee was encouraged by the response rate to the survey and the thoughtfulness of the responses to each question.
  - Committee was impressed by many of the detailed answers to the free form General Comments question.
  - Committee noted that the scores given to Mr. Kreis’ performance as Consumer Advocate (CA) were in the “excellent to outstanding” range.
  - Committee members then discussed their personal impressions on the performance of Mr. Kreis as CA, based on each member’s personal and professional interactions with Mr. Kreis over the years. Committee agreed to move forward with a recommendation at this meeting.
- Recommendation: JG moved that Mr. Kreis be re-appointed as Consumer Advocate for another 4-year term; motion 2<sup>nd</sup> by RC. Voted YES unanimously. Motion was based on Mr. Kreis’ outstanding record of performance as Consumer Advocate. Recommendation will be presented to the full Residential Ratepayers Advisory Board (RRAB) at its July 24 meeting.
- Target schedule (still on track):
  - June 16: subcommittee meeting to finalize supporting documentation of recommendation for full RRAB.
  - July 24: RRAB meeting to vote on subcommittee recommendation.
- Public comments: none.
- Non-public session: none.
- KM made a motion to adjourn and a 2<sup>nd</sup> from RC.

Meeting adjourned at 2:46 pm

Submitted by: James Garrity