

CONSUMER ADVOCATE
F. Anne Ross

ASSISTANT
CONSUMER ADVOCATE
Kenneth E. Traum

STATE OF NEW HAMPSHIRE



OFFICE OF CONSUMER ADVOCATE
21 S. Fruit St., Suite 18
Concord, N.H. 03301-2429

TDD Access: Relay NH
1-800-735-2964

Tel. (603) 271-1172

FAX No. 271-1177

Website:
www.oca.nh.gov

November 29, 2005

FOR IMMEDIATE RELEASE

Winter is fast approaching and costs of living are at all-time highs. If there is ever a time to save your pennies, now is that time.

If you are a customer of one of the companies listed below, you may be eligible to participate in the Link-Up New Hampshire and Lifeline Telephone Assistance Programs. Link-Up New Hampshire and Lifeline Telephone Assistance provide assistance to qualifying customers with installation charges and monthly telephone bills.

- Link-Up New Hampshire reduces the normal installation charges for local telephone service by 50 percent (up to \$30.00). This does not apply to any work required to run inside wire or install telephone jacks.
- Lifeline Telephone Assistance provides a monthly reduction on your residential telephone bill.

Participating Telephone Companies:

- Bretton Woods Telephone Company
- Dixville Telephone Company
- Dunbarton Telephone Company
- Granite State Telephone Company
- Northland Telephone Company
- TDS Telecom (includes Hollis Telephone Company, Kearsage Telephone Company, Merrimack County Telephone Company, and Wilton Telephone Company)
- Union Telephone Company
- Verizon

To qualify for Link-Up New Hampshire or the Lifeline Telephone Assistance programs, you must be participating in certain income-eligible programs **or** your household income must be at or below 135% of the Federal Poverty Guidelines. To apply or for a list of eligible programs, please contact your local telephone company. For the contact information for your provider, please either review your bill; visit the NH Public Utilities Commission's (NH PUC) website at www.puc.nh.gov, or call the NH PUC at 1-800-852-3793.

Link-Up New Hampshire and the Lifeline Telephone Assistance programs are federally-funded programs. More information about both these programs is available through the Federal Communications Commission at www.fcc.gov/cgb/consumerfacts/lowincome.html.

Information obtained from the New Hampshire PUC's website.