

Link-up New Hampshire
Lifeline Telephone Assistance /
Toll Limitation Service

Link-up New Hampshire and Lifeline Telephone Assistance provide assistance to qualifying customers with installation charges and monthly telephone bills. Link-up New Hampshire reduces the normal installation charges for local telephone service by 50% (up to \$30.00). This does not apply to any work required to run inside wire or install telephone jacks. Lifeline Telephone Assistance provides a monthly reduction on your residential telephone bill.

Lifeline assistance provides discounts on basic monthly service at the primary residence for qualified telephone subscribers.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule, interest free.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

How do I know whether I am eligible?

Eligibility for Lifeline, Link Up, and TLS support *varies by state*. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up, and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

The Universal Service Administrative Company's (USAC) web site contains state-specific Lifeline information for many companies at www.lifelinesupport.org.

**2009 Estimated Income Requirements for a Household at or
Below 135% of the Federal Poverty Guidelines**

Persons in Family Unit	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$14,621	\$18,266	\$16,821
2	\$19,670	\$24,584	\$22,626
3	\$24,719	\$30,902	\$28,431
4	\$29,768	\$37,220	\$34,236
5	\$34,817	\$43,538	\$40,041
6	\$39,866	\$49,856	\$45,846
7	\$44,915	\$56,174	\$51,651
8	\$49,964	\$62,492	\$57,456
For each additional person, add	\$5,049	\$6,318	\$5,805

How do I apply to receive Lifeline, Link Up, and TLS support discounts?

To apply for Lifeline, Link Up, and TLS discounts please contact:

Bretton Woods Telephone Co., Inc.

171 Mt. Washington Hotel Rd.

Bretton Woods, NH 03575

603-278-9911 or 1-800-700-9911 (in NH only)

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Bretton Woods Telephone Company offers Link-Up New Hampshire and Lifeline Telephone Assistance programs to qualified low-income residential customers at their primary residence.

- **Link-Up New Hampshire** reduces the normal installation charges for local telephone by 50% (up to \$30.00). This does not apply to any work required to run inside wire or install telephone jacks.

With Link-Up New Hampshire, customers have the flexibility to spread the remaining service connection payments over a one year period with no interest charges.

- **Lifeline** Telephone Assistance reduces your residential telephone bill by \$8.25 per month. This is shown as a reduction of \$1.75 off your monthly service charge and a credit of \$6.50 toward the FCC Line Charge.
- **Link-Up** and **Lifeline** reductions are applied to one residential telephone line per household.

To qualify for Link-Up New Hampshire or the Lifeline Telephone Assistance plan you must participate in one of the following programs:

- Medicaid
- Food Stamps
- Supplemental Security Income
- 135% of Federal Poverty Level
- Federal Public Housing
- Low Income Home Energy Assistance
- Temporary Aid to Needy Families (TANF)
- National School Lunch / Free Lunch Program (NSL)

To apply, check the box above for each program in which you participate. Complete this application and mail it to the address shown at the bottom of the application section. With the application should be a copy of a verification form issued by one of the qualifying programs within the last 12 months. Copies of identification cards, check stubs, leases, entitlement letters or notices of decision are acceptable forms of verification.

If you have any question or require assistance, please contact Bretton Woods Telephone Company at (603) 278-9911. Questions may also be directed to the Consumer Affairs Division of the New Hampshire Public Utilities Commission at 1-800-852-3793.

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**Link-Up New Hampshire and Lifeline Telephone Assistance Plan
Application Form**

NAME:
SOCIAL SECURITY NUMBER:
TELEPHONE NUMBER:
ADDRESS:
CITY:
STATE:
ZIP:

I am applying for:

- Link-Up New Hampshire
- Lifeline Telephone Assistance

I hereby certify under penalty of perjury that I am currently receiving benefits from the program(s) identified and I agree to notify the telephone company when my participation in all of the program(s) identified above ends. I also acknowledge that the company may continue to monitor my participation in the identified program(s) for continued eligibility for Link-Up and/or Lifeline assistance.

Signature: _____

Date: _____

Mail completed form to:

Bretton Woods Telephone Company

171 Mt. Washington Hotel Rd.

Bretton Woods, NH 03575

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