

**CONSUMER ADVOCATE**  
**RESIDENTIAL RATEPAYERS ADVISORY BOARD ROSTER**

*Office Telephone 271-1172*

**Claira Monier, Chair**

*Appointed by the Senate President*

*Representing the Interests of Residential Ratepayers*

PO Box 158

Goffstown, NH 03045-0158

(603) 497-2868 home (603) 660-8474 cell

E-mail: [clairamonier@yahoo.com](mailto:clairamonier@yahoo.com)

term expires 07/2020 pursuant to RSA 363:28-a

**Thomas J. Moses, Vice Chair**

*Appointed by the Speaker of the House*

*Member of the Public*

361 Old Walpole Road

Keene, NH 03431

(603) 357-3046 home (603) 499-3735 cell

E-mail: [tmoses43@msn.com](mailto:tmoses43@msn.com)

term expires 08/30/2018 pursuant to RSA 363:28-a

**Kenneth A. Mailloux**

*Appointed by the Senate President*

*Representing the Interests of the Disabled*

33 Christian Ave

Box 127

Concord, NH 03301

(603) 223-2004

E-mail: [kenmailloux@yahoo.com](mailto:kenmailloux@yahoo.com)

term expires 07/2020 pursuant to RSA 363:28-a

**Dana Nute**

*Appointed by the Governor & Council*

*Representing the Interests of Small Business Owners*

6 Dixon Avenue

Concord, NH 03301

(603) 226-1009 ext. 212

E-mail: [dnute@resilientbuildingsgroup.com](mailto:dnute@resilientbuildingsgroup.com)

term expires 01/05/2021 pursuant to RSA 363:28-a

**Jim O'Brien**

*Appointed by the Senate President*

*Representing Environmental Concerns*

The Nature Conservancy

22 Bridge Street, 4<sup>th</sup> floor

Concord, NH 03301

(603) 224-5853 ext. 28

E-mail: [jim\\_obrien@tnc.org](mailto:jim_obrien@tnc.org)

term expires 07/2020 pursuant to RSA 363:28-a

The Office of Consumer Advocate (OCA) is an independent state agency with statutory responsibility dictated by [RSA 363.28](#).

The OCA represents residential customers of New Hampshire's regulated utilities - electric, natural gas, telephone and water.

The OCA is authorized to participate on behalf of residential consumer interests in proceedings before the New Hampshire Public Utilities Commission (PUC), and other state regulators, federal regulators and in the courts.

The OCA's mission is to advocate for reasonably priced, safe and reliable utility services.

While interested in patterns of rate or service problems, the OCA is not authorized to represent individuals in complaints with utilities. Rather, the Consumer Affairs Division of the PUC mediates individual complaints about regulated utilities. Contact Consumer Affairs at 271-2431.

OCA Staff E-Mail Addresses:

D. Maurice Kreis: Consumer Advocate  
[donald.kreis@oca.nh.gov](mailto:donald.kreis@oca.nh.gov)

Dr. Pradip Chattopadhyay: Assistant Consumer Advocate/Rate & Market Policy Director  
[pradip.chattopadhyay@oca.nh.gov](mailto:pradip.chattopadhyay@oca.nh.gov)

Brian Buckley: Staff Attorney II  
[brian.buckley@oca.nh.gov](mailto:brian.buckley@oca.nh.gov)

Jim Brennan: Finance Director  
[james.brennan@oca.nh.gov](mailto:james.brennan@oca.nh.gov)

Jamie Breen: Legal Aide  
[jamie.breen@oca.nh.gov](mailto:jamie.breen@oca.nh.gov)

Vacant: Clerk IV

**John H. Thomas**

*Appointed by the Speaker of the House  
Representing the Interests of the Elderly*

68 Arlene Drive  
Belmont, NH 03220  
(603) 630-2744

E-mail: [defense64@metrocast.net](mailto:defense64@metrocast.net)

term expires 8/30/2018 pursuant to RSA 363:28-a

**James M. Garrity**

*Appointed by the Speaker of the House  
Representing the Interests of Residential Ratepayers*

14 East Road  
Atkinson, NH 03811-2503  
(603) 362-9416

E-mail: [repjimgarrity@gmail.com](mailto:repjimgarrity@gmail.com)

term expires 08/30/2018 pursuant to RSA 363:28-a

**Matthew J. Kfoury**

*Appointed by the Governor & Council  
Representing the Interests of Residents of Low Income Housing*  
111 Larchmont Road

Manchester, NH 03104  
(603) 540-1370 cell (603) 624-4064 ext 137

E-mail: [mkfoury@centralpaper.com](mailto:mkfoury@centralpaper.com)

term expires 10/14/2020 pursuant to RSA 363:28-a

**Ryan Clouthier**

*Appointed by the Governor & Council  
Representing the Interests of Persons of Low Income*

40 Pine Street  
Manchester, NH 03103  
(603) 668-8010

E-mail: [rclouthier@snhs.org](mailto:rclouthier@snhs.org)

term expires 10/14/2020 pursuant to RSA 363:28-a

RSA Section 363:28-a

Members shall serve 3-year terms. In the event of death or resignation of any member of the advisory board, the person or entity that made the original appointment shall appoint a successor, and the successor appointed to the vacancy shall serve for the remainder of the unexpired term. The members of the board shall receive no compensation but shall be entitled to reimbursement for mileage at the same rate provided for state employees.

The board shall elect annually a chairperson from among its membership.

The board shall receive administrative support from the office of the consumer advocate.

The board shall meet at least quarterly and at the call of the chairperson or 3 board members. The consumer advocate shall be present for all board meetings to inform the board of the actions of the office of the consumer advocate and to respond to the board's inquiries.

The board shall advise the consumer advocate on matters concerning residential ratepayers.

Prior to the expiration of the consumer advocate's term, the board shall recommend to the governor and council whether to reappoint the consumer advocate. If the board does not recommend reappointment or the governor and council do not accept the board's recommendation to reappoint, the board shall then recommend 3 persons to the governor and council to fill the position.