CONSUMER ADVOCATE
RESIDENTIAL RATEPAYERS ADVISORY BOARD ROSTER
Office Telephone 271-1172

Claira Monier, Chair
Appointed by the Senate President
Representing the Interests of Residential Ratepayers
PO Box 158
Goffstown, NH 03045-0158
(603) 497-2868 home (603) 660-8474 cell
E-mail: clairamonier@yahoo.com
term expires 07/2020 pursuant to RSA 363:28-a

Thomas J. Moses, Vice Chair
Appointed by the Speaker of the House
Member of the Public
361 Old Walpole Road
Keene, NH 03431
(603) 357-3046 home (603) 499-3735 cell
E-mail: tmoses43@msn.com
term expires 08/30/2018 pursuant to RSA 363:28-a

Kenneth A. Mailloux
Appointed by the Senate President
Representing the Interests of the Disabled
33 Christian Ave
Box 127
Concord, NH 03301
(603) 223-2004
E-mail: kenmailloux@yahoo.com
term expires 07/2020 pursuant to RSA 363:28-a

Dana Nute
Appointed by the Governor & Council
Representing the Interests of Small Business Owners
6 Dixon Avenue
Concord, NH 03301
(603) 226-1009 ext. 212
E-mail: dnute@resilientbuildingsgroup.com
term expires 01/05/2018 pursuant to RSA 363:28-a

Jim O’Brien
Appointed by the Senate President
Representing Environmental Concerns
The Nature Conservancy
22 Bridge Street, 4th floor
Concord, NH 03301
(603) 224-5853 ext. 28
E-mail: jim_obrien@tnc.org
term expires 07/2020 pursuant to RSA 363:28-a

The Office of Consumer Advocate (OCA) is an independent state agency with statutory responsibility dictated by RSA 363:28.

The OCA represents residential customers of New Hampshire’s regulated utilities - electric, natural gas, telephone and water.

The OCA is authorized to participate on behalf of residential consumer interests in proceedings before the New Hampshire Public Utilities Commission (PUC), and other state regulators, federal regulators and in the courts.

The OCA’s mission is to advocate for reasonably priced, safe and reliable utility services.

While interested in patterns of rate or service problems, the OCA is not authorized to represent individuals in complaints with utilities. Rather, the Consumer Affairs Division of the PUC mediates individual complaints about regulated utilities. Contact Consumer Affairs at 271-2431.

OCA Staff E-Mail Addresses:
D. Maurice Kreis: Consumer Advocate
donald.kreis@oca.nh.gov

Dr. Pradip Chattopadhyay: Assistant Consumer Advocate/Rate & Market Policy Director
pradip.chattopadhyay@oca.nh.gov

Brian Buckley: Staff Attorney II
brian.buckley@oca.nh.gov

Jim Brennan: Finance Director
james.brennan@oca.nh.gov

Jamie Breen: Legal Aide
jamie.breen@oca.nh.gov

Vacant: Clerk IV

Revised: 9/13/2017
John H. Thomas  
Appointed by the Speaker of the House  
Representing the Interests of the Elderly  
68 Arlene Drive  
Belmont, NH 03220  
(603) 630-2744  
E-mail: defense64@metrocast.net  
term expires 8/30/2018 pursuant to RSA 363:28-a

James M. Garrity  
Appointed by the Speaker of the House  
Representing the Interests of Residential Ratepayers  
14 East Road  
Atkinson, NH 03811-2503  
(603) 362-9416  
E-mail: repjimgarrity@gmail.com  
term expires 08/30/2018 pursuant to RSA 363:28-a

Richard Weaver  
Appointed by the Governor & Council  
Representing the Interests of Residents of Low Income Housing  
25 Union Avenue  
Laconia, NH 03246  
(603) 524-2112  
E-mail: dick@laconiahousing.org  
term expires 10/14/2017 pursuant to RSA 363:28-a

Ryan Clouthier  
Appointed by the Governor & Council  
Representing the Interests of Persons of Low Income  
40 Pine Street  
Manchester, NH 03103  
(603) 668-8010  
E-mail: rclouthier@snhs.org  
term expires 10/14/2017 pursuant to RSA 363:28-a

RSA Section 363:28-a

Members shall serve 3-year terms. In the event of death or resignation of any member of the advisory board, the person or entity that made the original appointment shall appoint a successor, and the successor appointed to the vacancy shall serve for the remainder of the unexpired term. The members of the board shall receive no compensation but shall be entitled to reimbursement for mileage at the same rate provided for state employees.

The board shall elect annually a chairperson from among its membership.

The board shall receive administrative support from the office of the consumer advocate.

The board shall meet at least quarterly and at the call of the chairperson or 3 board members. The consumer advocate shall be present for all board meetings to inform the board of the actions of the office of the consumer advocate and to respond to the board's inquiries.

The board shall advise the consumer advocate on matters concerning residential ratepayers.

Prior to the expiration of the consumer advocate's term, the board shall recommend to the governor and council whether to reappoint the consumer advocate. If the board does not recommend reappointment or the governor and council do not accept the board's recommendation to reappoint, the board shall then recommend 3 persons to the governor and council to fill the position.